Digital Forge Complete

Digital Forge Complete plans combine software, support, and training to fit the needs of your business, so that you can securely produce industrial-strength parts with efficiency and confidence.

+ Organization-wide user access and device coverage
+ Simplified model: easy to purchase and renew
+ Cost-effective pricing

Software

The engine of the Digital Forge is Eiger™, our cloud-based slicing system. Eiger is easy-to-use and seamlessly integrates into your manufacturing workflow, enabling you to 3D print any part, on-demand, at the point of need.

Support

All new printers come with a 1 year warranty. Keep devices running at peak performance with minimal downtime through additional benefits of reactive support, wear and tear part replacement, and more.

Training

Composites and Metal certification programs teach the core concepts of additive manufacturing and Markforged technologies through advanced application identification and Design for Additive Manufacturing (DfAM).

	Basic	Essential	Advanced	On-Prem
	Print strong, functional parts.	Manage with increased control and efficiency.	Supercharge productivity and streamline costs.	Where cloud access is prohibited.
Digital Inventory Cloud-based part file storage and organization	✓	✓	✓	
Cloud Printer Management Access printers and parts from anywhere	✓	✓	✓	
Performance Advisor Stronger parts at the click of a button	✓	✓	✓	
ROI Dashboard Automatically estimate realized part spend savings	✓	✓	✓	
Multi-factor Authentication An additional layer of security	✓	✓	✓	
Device Maintenance Tracking Track maintenance on devices and in Eiger	✓	✓	✓	✓ Accesible on-device only
OTA Updates Frequent software updates	✓	✓	✓	
Quarterly Releases Updates for users without cloud connections				✓
Local File Storage and Slicing				✓
Print Via	Internet, USB	Internet, USB	Internet, USB	Private LAN, USB

	Basic	Essential	Advanced	On-Prem
Management and Integration Software Features				
Batch Workflows + Presets — Automate repetitive tasks and ensure part consistency	Feature preview: Available for 1 year after printer purchase	✓	✓	
User Management (RBAC) — Control who has access based on their role in your Organization	Feature preview: Available for 1 year after printer purchase	✓	✓	
API Access — Integrate Markforged data into your existing systems		✓	✓	✓
Custom Analytics — Real-time ROI visibility		✓	✓	
Part Approval Workflows — Review and approve parts for quality control		✓	✓	
Custom TLS Certificates — Fortify security with your own encryption		✓	✓	✓
SAML Single-Sign-On (SSO) — Seamless authentication with your existing identity provider		✓	✓	
Job Requests — Manage print requests across your organization		✓	✓	
Simulation and Inspection Software Features				
Validate — Evaluate as-printed part strength and stiffness			✓	
Optimize — Automatically configure print settings to meet performance requirements and minimize print time			✓	
Inspect — Automated part scanning plus intuitive inspection and reporting			✓	
Toolpath Export for Digimat — Simulate Markforged parts in Digimat			✓	✓
Support, Training, and Materials				
Support Site — Comprehensive knowledge base	✓	✓	✓	✓
12 Month Warranty	✓	✓	✓	✓
Defective Part Replacement* — After 12 month warranty period		✓	✓	✓
Wear and Tear Items* — Replacement of print heads, nozzles, tubes and much more		✓	✓	✓
Accidental Damage Items* — Peace of mind for reliable and consistent printing		✓	✓	✓
Onsite Support** — Reactive support from your partner		✓	✓	✓
Partner Access to Markforged Technical Services		✓	✓	✓
Annual Machine Calibration** — Ensure your printers are in peak condition. Available for X3, X5, and X7 printers.		✓	✓	✓
Markforged University — Comprehensive additive training program for modern manufacturing.	✓ Included for 1 year after printer purchase	✓	✓	✓
10% Spool Pack Discount — Included with 3-Year Plans. Limited to Onyx and Carbon Fiber.		✓	✓	✓

*Exceptions apply
**Subject to Partner Terms